

June 2011

I would like to make a Freedom of Information Act Request regarding births in your health authority. I would like the all figures for the last two calendar years (Jan 1st to Dec 31st).

1. How many births there were during the last two years?

1st January to 31st December 2009 – 3948 (includes live and still births)

1st January to 31st December 2010 – 3984 (includes live and still births)

2. How many women have died during childbirth?

There have been less than 5 maternal deaths during the last 2 years.

3. How many complaints were made against maternity staff or the maternity departments?

1st January 2009 to 31st December 2010 – 49 formal complaints were received by the complaints department.

4. If possible, I would like details of these complaints? i.e. what was the complaint, what happened etc

Please see below information held for 1st January 2009 to 31st December 2010.

Complaint Made	Hospital			Home Delivery
	Before delivery	During Delivery	Following Delivery	
Aspects of care	2	18	3	
Aspects of care and communication issues	2			
Aspects of care and staff attitude	1		1	
Staff attitude	3		1	
Staff attitude and treatment given	1			
Communication issues	5		2	2
Staff actions		1		
Support and treatment given		1	6	
Total	14	20	13	2