

September 2011

1. *How many languages do you translate patient information into as of 1 Sept 2011?*

We produce patient information leaflets in other languages on request and subscribe to the translation and interpreting services, Language Line.

2. *For each of the last 3 financial years (2010/11, 2010/09, 2008/09) how much have you spent on the following*

	2010/2011	2009/2010	2008/2009
<i>Number of languages that patient info is translated into</i>	Language not logged	Language not logged	Language not logged
<i>Cost of translation of written information for patients /carers</i> Please note that we do not recorded this data separately, therefore, this is an estimate	Approx £3,000	Approx £3,000	Approx £3,000
<i>Cost of translation services for patients/carers</i>	£6,835	£6,841	£5,641
<i>Cost of employment of translators</i>	None	None	None
<i>Cost of employment of advocates for non-English speaking people</i>	None	None	None