

Operational Productivity and Access Targets

OPAT – Programme & Objectives

- Deliver our Quality, Safety and Financial objectives
- To recover Southend performance in line with national standards
 - A&E target - Sept 2016; Exit block - LOS/Discharge Management
 - RTT – June 2016
 - Cancer 62 day – Oct 2016
- Improve Income & Expenditure Performance
 - RTT - Admitted Backlog reduction
 - Theatre Efficiency – financial turnaround
 - WLI - Reduced premium payments

Flow – (A&E target)

Discharge Efficiency

‘SAFER’ bundle;

- Expected Date Discharge set for each patient
- AM consultant ward round every day
- % Discharges before noon
- Utilisation of discharge lounge
- TTAs requested 24hr before discharge
- Criteria led discharge
- Whiteboard rounds

Admission Planning

Admission predictions set for each ward

Discharges & Transfers identified to match admission predictions

Theatre

Increase Theatre Capacity & Productivity

- Weekly theatre review meeting to make planning decisions
- Reduce late starts & early finishes
- Reduce cancellations on the day
- Increase utilisation of available lists
- Identify 23hr bed capacity

Day Case

- Optimise use of day stay theatres & day stay ward
- Increase the case mix for day stay criteria

RTT & Cancer

Utilise capacity efficiently

- Out Patient Services
 - Reduce DNA rates
 - Optimise available capacity
 - Reduce follow up attendances
- Only use Waiting List Initiatives that:-
 - Effectively reduce the Backlogs
 - Demonstrate a cost efficiency
- Validate all PTLs
 - Remove non-required patients
 - Review/revise diagnosis where relevant
- Out-source only where necessary

OPAT Monitoring and Overview

- Daily and weekly metrics – split by ward and speciality for all 4 workstreams
- Review yesterdays performance today - action
- Share findings and display in NERVE centre – transparency
- Weekly dashboard and themes – action on trends
- Communication Strategy
 - Corporate Management Team
 - Clinical Directors
 - Associate Directors
 - Heads of Nursing
 - Core Brief, The Look and eChief Blogs