

January 2012

Please could you send me the following:

1. *At your trust, the total number of:*

- (a) Elective operations carried out on Wednesday 30 November 2011*
- (b) Elective operations scheduled for Wednesday 30 November 2011 that were cancelled*
- (c) Cancelled elective operations scheduled for that day that were classed as urgent*
- (d) Outpatient appointments carried out on Wednesday 30 November 2011*
- (e) Outpatient appointments scheduled for Wednesday 30 November 2011 that were cancelled*
- (f) Diagnostic tests carried out on Wednesday 30 November 2011*
- (g) Diagnostic tests that were not carried out as planned on Wednesday 30 November 2011*
- (h) Patient transport journeys to and from your trust on Wednesday 30 November 2011*
- (i) Cancelled/delayed patient transport journeys to and from your trust on Wednesday 30 November 2011.*

2. *As above, but instead of Wednesday 30 November 2011, please apply questions to 30 November 2010.*

NOTE: If statistics are not available for the specific days above, please provide figures for the full week commencing 30 November in 2010 and 2011

Table 1: Answers to Questions 1 and 2 a) to e): Cancellations of elective operations and outpatients appointments on the 30/11/2011 and 30/11/2010.

Response to Questions 1 & 2 a) to e)	Wednesday 30 November 2011	Tuesday 30 November 2010.
a) Elective operations carried out on	171	140
b) Elective operations scheduled for	Not available *	Not available*
c) Cancelled elective operations scheduled for that day that were classed as urgent	3	22
d) Outpatient appointments carried out on	1826	1112
e) Outpatient appointments scheduled for that day that were cancelled	458	605

* We are unable to provide the data for the number of scheduled operations as this information is not available within either our Patient Administration System (PAS) or our Theatre System.

Table 2 Answers to Questions 1 and 2 f) to g): Diagnostic tests carried out and not carried out on 30/11/2011 and 30/11/2010.

Pathology

Response to Questions 1 & 2 f) to g)	Wednesday 30 November 2011	Tuesday 30 November 2010.
<i>f) Diagnostic tests carried out.</i>	15,468	14,994
<i>g) Diagnostic tests that were not carried out as planned</i>	0	0

Breast Clinic

Response to Questions 1 & 2 f) to g)	Wednesday 30 November 2011	Tuesday 30 November 2010.
<i>f) Diagnostic tests carried out</i>	0	78
<i>g) Diagnostic tests that were not carried out as planned.</i>	(174)*	40

* No clinics were booked on the strike day, therefore the figure for '*Diagnostic tests that were not carried out as planned*' is based on number of clinic appointments we would normally have in the mobile units.

Nuclear Medicine

Nuclear medicine is unable to provide detailed numerical information. However, there was no effect on patient bookings as no nuclear medicine staff planned to take, or took industrial action.

Heart & Chest Clinic

Response to Questions 1 & 2 f) to g)	Wednesday 30 November 2011	Tuesday 30 November 2010.
<i>f) Diagnostic tests carried out on</i>	65	72
<i>g) Diagnostic tests that were not carried out as planned on</i>	1*	16*

*The information for diagnostic tests for Heart and Chest that were planned but not carried out, are based on hospital cancellations made on the 30/11/2011 and 30/11/2010 and not whether the reason was industrial action.

Diagnostic Imaging

Response to Questions 1 & 2 f) to g)	Wednesday 30 November 2011	Tuesday 30 November 2010.
<i>f) Diagnostic tests carried out</i>	416	554
<i>g) Diagnostic tests that were not carried out as planned</i>	0 *	N/A

*There were 88 fewer tests planned on the 30th November 2011 in anticipation of the planned strike action. Therefore, all the tests we had planned to do on 30th November 2011 were carried out.

There are many reasons (unrelated to the strike action) why the numbers of diagnostic tests carried out on 30th November, 2010 would be different to the number carried out on 30th November, 2011. For instance, differences that occur in the number of attendances on a Tuesday compared to a Wednesday, or increases/changes in the type and amount of services provided between 2010 and 2011.

Endoscopy

Response to Questions 1 & 2 f) to g)	Wednesday 30 November 2011	Tuesday 30 November 2010.
<i>f) Diagnostic tests carried out on</i>	28	21
<i>g) Diagnostic tests that were not carried out as planned on</i>	0	0.

Table 3 Answers to Questions 1 & 2 h) to i) Patient transport services made and cancelled / delayed on 30/11/2011 and 30/11/2010.

Response to Questions 1 & 2 h) to i)	Wednesday 30 November 2011	Tuesday 30 November 2010.
<i>h) Patient transport journeys to and from your trust on</i>	Rehabilitation taxis = 8 Facilities transport=12	Rehabilitation taxis = 10 (estimated) Facilities =18
<i>i) Cancelled/delayed patient transport journeys to and from your trust on</i>	Rehabilitation taxis = 0 Facilities transport=0	Rehabilitation taxis = 1 Facilities transport=0

Note: 30/11/2010 was start of the snow

Table 4 Answers to questions 3 to 7 Staff absences on the 30/11/2011 and 30/11/2010.

Response to Questions 3 to 7	30 November 2011	30 November 2010
<i>3) & 5) The number of FTE staff who were absent</i>	*155.01	*156.19
<i>4) & 6) The % of FTE staff who were absent</i>	4.03%	4.16%
<i>7) The number of staff at your trust believed to have been on strike</i>	225	
<i>7a) The % of staff at your trust believed to have been on strike</i>	4.92%	

*Just to clarify, the numbers absent on those given days above include people who were sick over a period of time that included that day, so it is not just people who had the one sick day off in isolation.

8. Any documents prepared for board members looking at the impact of the strike on your trust

A paper was presented by the Director of Human Resources at the November Trust Board Meeting. A copy of this document is published on the Trust website in the Board papers for the November 2011 meeting which can be found here
<http://www.southend.nhs.uk/General+Information/Whos+Who/Trust+Board+Papers/November+2011/>

9. Any estimation of the financial costs or savings to your trust arising from the strike

There was no estimation carried out. With only 200 staff being on strike impact would have been minimal, as cover / backfill was not permitted.