

April 2012

Please can you provide me with a contract up for the organisation's PBX and VOIP maintenance contract. Please can you send me the following information:

- 1. Existing Supplier (s) (If there are more then one supplier pleas split the contracts up)*
- 2. Total Value of the overall contract (s) (Please state if total figure is per annum)*
- 3. Number of Users*
- 4. Hardware Brand*
- 5. Information on any applications running on the PBX*
- 6. The durations of the contract (please state if any extensions)*
- 7. The Expiry Date (Month and Year and day if possible)*
- 8. The Contract Review date (Month and Year and day if possible)*
- 9. A contact from the Council that deals with this. Full contact details please*

The contract for the PBX maintenance has expired hence the reason for the contract up date. Please can you send me information on the this contract?

The Trust Telephone system is VOIP based.

<i>a. Supplier(s) Name(s)</i>	Cisco Systems
<i>b. Contract Value (Please state if value is per annum or total contract value)</i>	Approximately £30k per annum - Cisco UCSS Licensing
<i>c. Application(s) running on PBX</i>	Not applicable as not PBX based
<i>d. Duration</i>	36 months
<i>e. Expiry Date</i>	March 2015
<i>f. Number of Users/Extensions</i>	3402 including CTIs
<i>g. Contract Review Date</i>	March 2015
<i>h. Contact/job title responsible for this contract</i>	Nick Fernandez - IT Director