

March 2012

1. I would like to request the following breakdown of the Trust's hardware maintenance and costs:

<b>a. Models of physical servers</b>	Hewlett Packard
<i>the cost and duration of said support contracts (if any)</i>	Approx £4000
<i>with start and end dates and service level associated with the equipment</i>	2012-2013
<i>the names of the suppliers of aforementioned support contracts.</i>	VMware
<b>b. Tape libraries</b>	HP MSL 6060
<i>the cost and duration of said support contracts (if any)</i>	Approx £3700 for 1 year
<i>with start and end dates and service level associated with the equipment</i>	April 2012 to April 2013
<i>the names of the suppliers of aforementioned support contracts.</i>	Hewlett Packard
<b>c. Network switches and routers under support contracts or manufacturer's warranty (if any)</b>	All switches and routers are either under manufactures warranty or a support contract
<i>the cost and duration of said support contracts (if any)</i>	On average £79 per device per year. 1 year manufacturer's warranty and 3 years under support contract
<i>with start and end dates and service level associated with the equipment</i>	Various
<i>the names of the suppliers of aforementioned support contracts.</i>	Cisco

2. I would also request the name of the person/s in your organisation responsible for the hardware support contracts.

The person responsible for the hardware support contracts is Nick Butler, IT Programme and Contracts Manager