

June 2012

1) *The number of reported Accident and Emergency Closures* in a) 2009/10 b) 2010/11 c) 2011/12*

	Type 1 Departments Major A&E	Type 2 Departments Single Specialty	Type 3 Departments Other A&E/Minor Injury Unit
2009/10	None	Not applicable	Not applicable
2010/11	None	Not applicable	Not applicable
2011/12	None	Not applicable	Not applicable

(*Where an Accident and Emergency was closed, unplanned, (type 1, 2 or 3) to admissions without consultation and agreement with neighbouring trusts, ambulance trust and SHA (where applicable))

2) *The reported number of Accident and Emergency diversions** in a) 2009/10 b) 2010/11 c) 2011/12.*

	A&E Diversions
a) 2009/10	1
b) 2010/11	None
c) 2011/12	None

(**The number of occasions when there was an agreed temporary divert of patients to other A&E department to provide temporary respite)

3) *The number of Trolley waits*** in a) 2009/10 b) 2010/11 c) 2011/12 where a patient waited i) over 4 hours ii) over 8 hours iii) over 12 hours*

	i) Over 4 hours	ii) Over 8 hours	iii) over 12 hours
2009/10	Data not readily available	Data not readily available	Data not readily available
2010/11	228	Data not readily available	None
2011/12	267	Data not readily available	None

(***According to the definition of a 'Lodged Patient' used by the NHS Data Dictionary)

http://www.datadictionary.nhs.uk/data_dictionary/classes/l/lodged_patient_de.asp?shownav=1

As above we are able to provide details for of the number of patients that waited longer than 4 hours in 2010/11 and 2011/12 and we can confirm that no patients waited longer than 12 hours but we do not hold easily retrievable information about the numbers waiting between 8 and 12 hours. Therefore whilst we may hold the information requested in relation to responding to the above questions, we do not currently have a single document containing the specific data that you have requested and our current systems are unable to provide a breakdown of data in the exact manner sought. We have estimated that this would take more than 18 hours involving costs which would exceed the appropriate fee limit of £450 set out under Freedom of Information & Data Protection (Appropriate Limit and Fees) Regulations 2007.

The fee limit specified in regulations for NHS trusts represents the cost of one person spending 2½ working days (at a rate of £25 per hour) to determine whether the Trust holds the information requested; then locating, retrieving and extracting that information.

Having regard to section 12 of the Freedom of Information Act, in circumstances where the fee limit is likely to be exceeded, then the Trust is not obliged to respond to the request. Accordingly, we are sorry, but on this occasion we will not be processing this part of your request further.

4) The number of Ambulance Queues (the number of handover delays of longer than 30 minutes – from Ambulance to Accident and Emergency) in a) 2009/10 b) 2010/11 c) 2011/12

The Trust does not hold this information. However, the East of England Ambulance Services may hold the information you require and you could make a request to them <http://www.eastamb.nhs.uk/>.